ATTACHMENT 3

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1
2.
     UNITED STATES DISTRICT COURT
3
     FOR THE NORTHERN DISTRICT OF CALIFORNIA
     SAN FRANCISCO DIVISION
4
5
     SURGICAL INSTRUMENT SERVICE COMPANY, INC.,
6
7
                           Plaintiff,
8
              -against-
9
     INTUITIVE SURGICAL, INC.,
1 0
                           Defendant.
11
12
                      Virtual Zoom Deposition
13
                           March 6, 2023
                           8:30 a.m.
1 4
15
16
        VIRTUAL VIDEO DEPOSITION of JEAN SARGENT,
17
     in the above-entitled action, held at the
18
     above time and place, taken before Jeremy
19
     Richman, a Shorthand Reporter and Notary
20
     Public of the State of New York, pursuant to
2.1
     the Federal Rules of Civil Procedure, and
22
     stipulations between Counsel.
23
24
25
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2
     APPEARANCES:
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              AUSTIN MARTIN, ESQ.
        BY:
13
14
     PRESENT:
15
     COREY WAINAINA, Videographer
     BILL CRADDOCK, Concierge
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17
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25
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1	J. SARGENT	
2	Q. When did you learn that?	08:55:43
3	A. It's been a few years.	08:55:45
4	Q. Do you recall when you first	08:55:53
5	learned it?	08:55:54
6	A. It might have been summer of	08:55:58
7	2019.	08:56:04
8	Q. Did you learn it in	08:56:05
9	connection with your work for	08:56:06
10	MarinHealth?	08:56:11
11	A. Yes.	08:56:12
12	Q. Prior to your work for	08:56:12
13	MarinHealth, were you aware that some	08:56:15
14	EndoWrist instruments had, were listed	08:56:18
15	with a certain number of uses?	08:56:25
16	MR. VAN HOVEN: Objection to	08:56:28
17	form.	08:56:29
18	A. I don't recall.	08:56:29
19	Q. Okay. Are you aware, sitting	08:56:34
20	here today, that FDA has now given 510	08:56:44
21	clearance to a company to modify one	08:56:48
22	S Si instrument for an additional 11	08:56:50
23	uses?	08:56:54
24	MR. VAN HOVEN: Objection to	08:56:55
25	form.	08:56:57
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1	J. SARGENT	
2	A. No.	08:56:57
3	Q. Let's turn back to DX228.	08:57:03
4	That is your opening report. And if	08:57:09
5	you'd go to paragraph 17.	08:57:18
6	A. Yes.	08:57:36
7	Q. Paragraph 17 says, List of	08:57:36
8	all publications I have authored or	08:57:38
9	co-authored in the past 10 years	08:57:41
10	included in attachment one, do you see	08:57:43
11	that?	08:57:44
12	A. Yes.	08:57:45
13	Q. Have there been any new	08:57:45
14	publications since you submitted this	08:57:47
15	on December 2nd?	08:57:50
16	A. No.	08:57:52
17	Q. So attachment one is a	08:57:55
18	complete list of all the publications	08:57:57
19	you authored or co-authored in the last	08:57:59
20	10 years; is that fair?	08:58:02
21	A. Yes.	08:58:03
22	Q. Paragraph 18 indicates that	08:58:03
23	Haley Guiliano retained you on behalf	08:58:06
24	of SIS; is that right?	08:58:09
25	A. Yes.	08:58:16
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1	J. SARGENT	
2	Q. Have you ever so we were	09:08:07
3	talking about USC. Have you ever been	09:08:11
4	involved in the procurement of a robot	09:08:14
5	for any other hospital besides USC?	09:08:16
6	MR. VAN HOVEN: Objection to	09:08:18
7	form.	09:08:20
8	A. No.	09:08:20
9	Q. Now, you said that about	09:08:20
10	5 percent of your time that you're	09:08:25
11	working on procurement of surgical	09:08:29
12	instruments for hospitals in the last	09:08:32
13	six years has been related to cost	09:08:34
14	savings aspects of the use of the Da	09:08:36
15	Vinci. Did I remember that correctly?	09:08:38
16	A. Cost savings for you said	09:08:42
17	the Da Vinci, and any other cost	09:08:44
18	savings initiatives.	09:08:47
19	Q. For the I'm just focusing	09:08:49
20	on the Da Vinci.	09:08:52
21	A. Yes.	09:08:53
22	Q. So when you say any other	09:08:53
23	cost savings initiatives, are you	09:08:56
24	talking about with respect to the Da	09:08:58
25	Vinci?	09:09:01
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1	J. SARGENT	
2	Q. Did you speak to that person	09:10:56
3	about the cost aspects of the Da Vinci?	09:10:59
4	A. No.	09:11:02
5	Q. How long did you get to sit	09:11:02
6	at the console?	09:11:08
7	A. Probably less than	09:11:10
8	five minutes.	09:11:13
9	Q. And then you got to	09:11:13
10	manipulate the instruments inside a	09:11:14
11	dummy?	09:11:16
12	A. Yes.	09:11:16
13	Q. I take it you've never	09:11:16
14	performed surgery with using a Da Vinci	09:11:21
15	on an actual human patient?	09:11:23
16	A. Correct.	09:11:25
17	Q. Have you ever gone to nursing	09:11:25
18	school?	09:11:28
19	A. No.	09:11:29
20	Q. Okay. So other than the	09:11:29
21	folks from Intuitive you spoke to at	09:11:35
22	USC and the person you spoke to at the	09:11:38
23	conference, have you spoke to anyone	09:11:40
24	else from Intuitive?	09:11:43
25	A. No.	09:11:44
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1	J. SARGENT	
2	when you were exploring what measures	09:14:53
3	that USC might be able to take, did you	09:14:55
4	call Intuitive to talk to them about	09:14:59
5	what measures might be available?	09:15:00
6	A. I spoke with the rep about	09:15:04
7	what measures might be available, yes.	09:15:05
8	Q. Okay. What was the substance	09:15:07
9	of the conversation that you recall,	09:15:09
10	sitting here today?	09:15:10
11	A. That there are no discounts.	09:15:11
12	Q. Anything else?	09:15:18
13	A. No.	09:15:19
14	Q. What was the name of the rep?	09:15:19
15	A. I have no idea.	09:15:21
16	Q. And that was in the 2010 to	09:15:25
17	2011 time period?	09:15:27
18	A. Yes.	09:15:28
19	Q. When you were part of the	09:15:29
20	discussion at Piedmont about potential	09:15:33
21	measures around cost savings for the	09:15:35
22	use of the Da Vinci, did you call	09:15:39
23	Intuitive to find out if anything had	09:15:43
24	changed since 2010, 2011?	09:15:45
25	A. I did not.	09:15:47
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1	J. SARGENT	
2	right?	09:25:40
3	A. Correct.	09:25:40
4	Q. So you have not reviewed that	09:25:41
5	deposition?	09:25:42
6	A. Correct.	09:25:44
7	Q. Okay. You have not at the	09:25:45
8	time you submitted this report, you had	09:25:48
9	not reviewed any of the depositions of	09:25:51
10	Intuitive witnesses; is that right?	09:25:53
11	A. Correct.	09:25:55
12	Q. At the time you submitted	09:25:55
13	this report, you had not reviewed the	09:25:58
14	depositions of any third parties whose	09:26:00
15	depositions were taken in this matter;	09:26:03
16	is that right?	09:26:05
17	A. Correct.	09:26:05
18	Q. Have you ever heard of a	09:26:06
19	company called Rebotix Repair,	09:26:09
20	R-E-B-O-T-I-X?	09:26:13
21	A. No.	09:26:16
22	Q. Have you ever heard of a	09:26:18
23	company called Restore Robotics,	09:26:19
24	R-E-S-T-O-R-E?	09:26:27
25	A. I have heard the name, but	09:26:28
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1	J. SARGENT	
2	A. And that's the same with	09:28:20
3	other instruments that we have that are	09:28:22
4	repaired or refurbished that the	09:28:25
5	physicians use.	09:28:27
6	Q. What other instruments are	09:28:29
7	you thinking of in that last part of	09:28:31
8	your answer?	09:28:34
9	A. It would be items such as	09:28:34
10	scopes that go out for repair and	09:28:38
11	refurbishment, that are returned back	09:28:41
12	to the facility for use where they've	09:28:44
13	been checked, quality checked, and the	09:28:47
14	physicians use those types of scopes	09:28:50
15	many, many, many times.	09:28:53
16	Q. In this report, in your two	09:28:54
17	reports in this matter, you did not	09:29:03
18	define the word "repair;" isn't that	09:29:04
19	correct?	09:29:09
20	A. Correct.	09:29:09
21	Q. Do you have a definition of	09:29:10
22	"repair" when it comes to a surgical	09:29:13
23	instrument?	09:29:15
24	A. No, I do not. That is my	09:29:16
25	expertise.	09:29:18
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1	J. SARGENT	
2	Q. You used the word	09:29:18
3	"refurbishment" in an earlier answer	09:29:19
4	just now; is that right?	09:29:22
5	A. Yes, I did.	09:29:23
6	Q. And you did not define	09:29:24
7	"refurbishment" in either of your	09:29:27
8	reports in this matter, correct?	09:29:28
9	A. Correct.	09:29:29
10	Q. Do you have a definition of	09:29:30
11	the term "refurbishment" when it comes	09:29:33
12	to a surgical instrument?	09:29:36
13	A. No, I do not.	09:29:38
14	Q. Have you ever heard the term	09:29:39
15	"remanufacturing"?	09:29:40
16	A. Yes.	09:29:43
17	Q. You did not define that term	09:29:43
18	in either of your expert reports; is	09:29:47
19	that right?	09:29:49
20	A. Correct.	09:29:51
21	Q. Do you have a definition of	09:29:52
22	the word "remanufacturing" when it	09:29:57
23	comes to surgical instruments?	09:29:58
24	A. No.	09:30:01
25	Q. Okay. Do you agree with me	09:30:01
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1	J. SARGENT	
2	A. No.	09:49:41
3	Q. Why not?	09:49:44
4	A. I don't understand the	09:49:46
5	question.	09:49:52
6	Q. Okay. You said that your	09:49:53
7	opinions in this case assume that SIS	09:49:58
8	does not require premarketing clearance	09:50:01
9	from the FDA in order to modify	09:50:03
10	EndoWrists to reset the usage counter.	09:50:05
11	Do you remember saying that?	09:50:08
12	MR. VAN HOVEN: Objection to	09:50:09
13	form.	09:50:11
14	A. Yes.	09:50:11
15	Q. So if that assumption turns	09:50:12
16	out to be wrong and SIS does, in fact,	09:50:14
17	require clearance from the FDA before	09:50:19
18	they can modify EndoWrists to reset the	09:50:22
19	usage counter, your opinions in this	09:50:25
20	matter would change, correct?	09:50:27
21	MR. VAN HOVEN: Objection to	09:50:30
22	form.	09:50:30
23	A. No.	09:50:33
24	Q. Why not?	09:50:35
25	A. Because the, whatever the	09:50:38
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1	J. SARGENT	
2	requirements are, the assumption from	09:50:44
3	the supply chain perspective is that	09:50:49
4	the manufacturers or remanufacturers or	09:50:53
5	refurbishers, whatever they might be,	09:51:00
6	follow the guidelines they are required	09:51:03
7	to follow.	09:51:05
8	Q. At the hospitals you've	09:51:05
9	worked with, do the hospitals you have	09:51:08
10	worked with or consulted with use	09:51:12
11	instruments that require FDA clearance,	09:51:16
12	but do not have FDA clearance?	09:51:21
13	MR. VAN HOVEN: Objection to	09:51:23
14	form.	09:51:26
15	A. No.	09:51:26
16	Q. At the hospitals you've	09:51:27
17	worked with or consulted with, have	09:51:31
18	they had policies against the use of	09:51:34
19	instruments that require that do not	09:51:37
20	have FDA clearance, that require	09:51:41
21	clearance?	09:51:43
22	MR. VAN HOVEN: Objection to	09:51:44
23	form.	09:51:45
24	A. No.	09:51:45
25	Q. Do you know whether SIS ever	09:51:46
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1	J. SARGENT	
2	had premarketing clearance from FDA to	09:51:53
3	modify EndoWrists to reset the usage	09:51:58
4	counter?	09:52:00
5	MR. VAN HOVEN: Objection to	09:52:02
6	form.	09:52:02
7	A. No.	09:52:02
8	Q. I want you to assume that SIS	09:52:02
9	has never received 510(k) clearance	09:52:09
10	from the FDA to modify EndoWrist, can	09:52:15
11	you assume that for me?	09:52:18
12	A. Yes.	09:52:23
13	Q. If that's the case, am I	09:52:25
14	right that there would be Vizient	09:52:27
15	hospitals that would not use those	09:52:30
16	EndoWrists without SIS getting FDA	09:52:33
17	clearance?	09:52:36
18	MR. VAN HOVEN: Objection to	09:52:36
19	form.	09:52:36
20	A. It's difficult to answer that	09:52:36
21	yes or no.	09:52:49
22	Q. Why?	09:52:50
23	A. Because in a hospital	09:52:51
24	setting, there are many products that	09:52:52
25	are intended to be used in a certain	09:52:54
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1	J. SARGENT	
2	matter, such as spine glue, that is not	09:53:01
3	intended to be used for spine, but	09:53:04
4	intended to be used in other matters,	09:53:06
5	but spine surgeons still use it.	09:53:10
6	Q. Sorry, in that example, are	09:53:16
7	you talking about off-label use?	09:53:19
8	A. Yes.	09:53:22
9	Q. Okay. I want you to assume	09:53:22
10	two things; one, that in order to	09:53:24
11	market to hospitals the ability to	09:53:29
12	modify EndoWrists to reset the usage	09:53:31
13	counter requires marketing clearance,	09:53:35
14	premarketing clearance; and that SIS	09:53:38
15	has never had such clearance. Can you	09:53:40
16	assume that for me?	09:53:43
17	A. Yes.	09:53:45
18	Q. In that situation where SIS	09:53:47
19	must have 510(k) clearance, but does	09:53:52
20	not, do you agree with me that there	09:53:57
21	would be Vizient hospitals that would	09:53:59
22	not agree to use SIS's service?	09:54:01
23	A. Yes.	09:54:09
24	Q. I want you to make forget	09:54:09
25	about those assumptions, I have a	09:54:30
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1	J. SARGENT	
2	with respect to EndoWrists?	10:10:42
3	MR. VAN HOVEN: Objection to	10:10:44
4	form.	10:10:45
5	A. I do not know.	10:10:45
6	Q. Have you ever been employed	10:10:49
7	by a medical device manufacturing	10:11:06
8	company?	10:11:08
9	A. No.	10:11:11
10	Q. Have you ever been employed	10:11:11
11	by a company that reprocesses, repairs	10:11:14
12	or refurbishes medical devices?	10:11:17
13	A. No.	10:11:21
14	Q. Have you ever been employed	10:11:22
15	by a company that remanufactures	10:11:24
16	medical devices?	10:11:32
17	A. No.	10:11:33
18	Q. Have you ever been involved	10:11:33
19	in the development, marketing or	10:11:34
20	promotion of a medical device?	10:11:36
21	A. No.	10:11:43
22	Q. Have you ever been involved	10:11:43
23	in the development, marketing or	10:11:45
24	promotion of any product regulated by	10:11:47
25	the FDA?	10:11:50
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1	J. SARGENT	
2	A. No.	10:11:53
3	Q. You do not consider yourself	10:11:54
4	an expert in Intuitive Da Vinci's	10:11:57
5	robots or EndoWrists; is that right?	10:12:00
6	A. Correct.	10:12:02
7	Q. You do not consider yourself	10:12:05
8	an expert in any medical device; is	10:12:07
9	that right?	10:12:09
10	A. Correct.	10:12:09
11	Q. You do not consider yourself	10:12:12
12	an expert in any medical device repair?	10:12:14
13	MR. VAN HOVEN: Objection to	10:12:19
14	form.	10:12:22
15	A. I do not consider myself an	10:12:22
16	expert. However, I have been to the	10:12:25
17	facilities that perform those	10:12:27
18	functions, and seen for myself the	10:12:29
19	detail that goes into the	10:12:33
20	refurbishment, repair of products that	10:12:37
21	are sent to them.	10:12:41
22	Q. Earlier I asked you if you	10:12:42
23	had a definition of "repair." You said	10:12:45
24	you did not. What did you take me to	10:12:47
25	mean when I asked you if you're an	10:12:49
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1	J. SARGENT	
2	expert in medical device repair?	10:12:51
3	MR. VAN HOVEN: Objection to	10:13:01
4	form.	10:13:02
5	A. If I'm an expert in medical	10:13:02
6	device repair.	10:13:06
7	Q. What did you take me to mean	10:13:07
8	when I used the word "repair" in that	10:13:09
9	sentence?	10:13:11
10	A. I don't anything medical	10:13:14
11	device related I don't have expertise	10:13:16
12	in, so.	10:13:18
13	Q. You had never worked at FDA,	10:13:19
14	correct?	10:13:28
15	A. Correct. I worked closely	10:13:28
16	with the FDA on several different	10:13:30
17	projects.	10:13:32
18	Q. Have you ever worked with	10:13:32
19	anyone at the FDA on projects relating	10:13:34
20	to EndoWrists?	10:13:37
21	A. No.	10:13:41
22	Q. Have you worked with anyone	10:13:41
23	at FDA on projects relating to the Da	10:13:43
24	Vinci surgical systems?	10:13:46
25	A. No.	10:13:49
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1	J. SARGENT	
2	matter expert for the Duke proceedings.	10:16:20
3	Q. You were retained by Duke to	10:16:29
4	be an expert in that matter, correct?	10:16:31
5	A. Yes.	10:16:32
6	Q. And as I understand that	10:16:33
7	matter, you did not testify in court at	10:16:35
8	trial, am I right about that?	10:16:37
9	A. Correct.	10:16:39
10	Q. So was there do you know	10:16:40
11	whether the court was asked to rule on	10:16:43
12	whether you were, in fact, qualified as	10:16:47
13	an expert under the court rules?	10:16:50
14	A. No, I do not.	10:16:51
15	Q. Other than the Duke matter,	10:16:52
16	has any putting aside the Duke	10:16:56
17	matter, have you ever been qualified by	10:17:00
18	a court to testify as an expert?	10:17:02
19	A. No.	10:17:05
20	Q. Am I right that you are not	10:17:05
21	qualified to opine on whether any given	10:17:09
22	activity constitutes repair under FDA	10:17:12
23	regulations?	10:17:16
24	A. Correct.	10:17:17
25	Q. Am I also right that you are	10:17:19
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1	J. SARGENT	
2	not qualified to opine on whether an	10:17:22
3	activity constitutes remanufacturing	10:17:24
4	under FDA regulations?	10:17:26
5	A. Correct.	10:17:33
6	Q. You are not offering any	10:17:33
7	opinions in this matter as to whether	10:17:34
8	any part of SIS's business related to	10:17:37
9	EndoWrists is subject to FDA	10:17:40
10	regulations; is that right?	10:17:42
11	A. I'm sorry, repeat the	10:17:45
12	question.	10:17:46
13	Q. Sure, no problem. You are	10:17:47
14	not offering any opinions in this	10:17:48
15	matter as to whether any part of SIS's	10:17:51
16	business relating to EndoWrists is	10:17:53
17	subject to FDA regulations; is that	10:17:58
18	right?	10:18:00
19	A. I'm sorry, I don't really	10:18:05
20	understand.	10:18:09
21	Q. No problem. In this matter,	10:18:10
22	are you offering an opinion that SIS's	10:18:17
23	business relating to EndoWrist is	10:18:21
24	subject to or not subject to FDA	10:18:25
25	regulations?	10:18:28
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1	J. SARGENT	
2	A. No.	10:18:32
3	Q. Have you ever published a	10:18:32
4	peer-reviewed publication about	10:18:37
5	EndoWrists?	10:18:39
6	A. No.	10:18:43
7	Q. Have you ever done any	10:18:43
8	academic research on EndoWrist	10:18:45
9	instruments?	10:18:47
10	A. No.	10:18:49
11	Q. Have you done any research at	10:18:50
12	all on EndoWrist instruments?	10:18:52
13	MR. VAN HOVEN: Objection to	10:18:56
14	form.	10:18:56
15	A. Outside of today's	10:18:56
16	proceedings, no.	10:19:02
17	Q. Can you turn to paragraphs 22	10:19:03
18	and 23 of your opening report.	10:19:08
19	A. Okay.	10:19:16
20	Q. Do you see that's a section	10:19:20
21	entitled "Summary of Opinions"?	10:19:23
22	A. Yes.	10:19:26
23	Q. And those are the opinions	10:19:26
24	that you intend to give at trial if SIS	10:19:29
25	calls you as a witness; is that right?	10:19:32
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1	J. SARGENT	
2	A. Yes.	10:19:34
3	Q. And none of the opinions in	10:19:36
4	this paragraph 22 and 23 talk about	10:19:39
5	collection rates or penetration rates	10:19:41
6	of EndoWrists that have been modified	10:19:43
7	to reset the usage counter; is that	10:19:47
8	right?	10:19:49
9	MR. VAN HOVEN: Objection to	10:19:50
10	form.	10:19:51
11	A. Correct.	10:19:51
12	Q. Are those not opinions that	10:19:55
13	you hold in this matter?	10:19:57
14	A. My opinion is that for cost	10:19:58
15	savings measures, that many, if not	10:20:18
16	all, hospitals would welcome the	10:20:21
17	opportunity for cost savings using the	10:20:23
18	Da Vinci robot.	10:20:26
19	Q. You talk only in here about	10:20:30
20	Vizient member hospitals, though,	10:20:41
21	correct?	10:20:42
22	A. Correct.	10:20:42
23	Q. Now, in paragraph 22, you	10:20:43
24	say, Except in rare circumstances,	10:20:48
25	hospitals do not consider whether FDA	10:20:52
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1	J. SARGENT	
2	A. I don't know the specific	10:23:29
3	requirements that any manufacturer has	10:23:32
4	to meet.	10:23:34
5	Q. When you use the phrase	10:23:35
6	"servicing and repair services of	10:23:54
7	instruments" there, is it simply the	10:23:57
8	fact that a hospital sends the	10:23:59
9	instruments out to a third party that	10:24:00
10	make it, that they are providing	10:24:04
11	servicing and repair services?	10:24:06
12	MR. VAN HOVEN: Objection to	10:24:08
13	form.	10:24:09
14	A. Yes.	10:24:09
15	Q. Okay. So in this matter,	10:24:11
16	your opinions, it doesn't matter to you	10:24:17
17	whether, exactly what it is that the	10:24:19
18	third parties are doing to the	10:24:22
19	instruments that are owned by the	10:24:23
20	hospital; is that right?	10:24:25
21	A. My assumption is that they	10:24:31
22	are doing what they're supposed to be	10:24:32
23	doing to refurbish, remanufacture,	10:24:35
24	repair that product.	10:24:38
25	Q. Now, if you learned that a	10:24:39
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1	J. SARGENT	
2	A. I do know that the companies	10:27:23
3	that perform these services go to	10:27:29
4	extensive lengths to quality check	10:27:32
5	every product before it's returned back	10:27:35
6	to the hospitals, which is different	10:27:37
7	from a manufacturer quality checks	10:27:39
8	maybe 1 to 2 percent of the products	10:27:45
9	that are being shipped. But these	10:27:48
10	companies check every product	10:27:50
11	100 percent.	10:27:52
12	Q. I'm only focusing on	10:27:53
13	EndoWrists at the moment, okay? I	10:27:56
14	think earlier you said the only company	10:27:58
15	you're aware of that was doing any	10:27:59
16	modifications to EndoWrists to extend	10:28:01
17	their lives was SIS; is that right?	10:28:05
18	A. That I am aware of, yes.	10:28:07
19	Q. So you had no experience with	10:28:09
20	any other company as to what they might	10:28:11
21	do when they are modifying the	10:28:13
22	EndoWrist; is that right?	10:28:16
23	A. Correct.	10:28:26
24	Q. Now, how did you first learn	10:28:26
25	how did you first learn of SIS?	10:28:31
		Page 97

1	J. SARGENT	
2	Q. And then if you turn to the	10:36:41
3	third page, the next email in time is	10:36:45
4	from you. You'll see at the bottom of	10:36:48
5	the third page is an email from you	10:36:52
6	dated September 25, 2019, to John Ayers	10:36:54
7	and Keith Johnson. Do you see that?	10:36:59
8	A. Yes.	10:37:01
9	Q. What you're doing here is	10:37:02
10	you're forwarding to Mr. Ayers the	10:37:03
11	email and attachment that Mr. Johnson	10:37:07
12	had sent you about the new robotic	10:37:10
13	program; is that right?	10:37:12
14	A. Yes.	10:37:15
15	Q. And was Mr. Ayers someone you	10:37:16
16	were working with at Marin at this	10:37:18
17	time?	10:37:25
18	A. Mr. Ayers was the manager of	10:37:25
19	sterile processing.	10:37:35
20	Q. And you see in your email you	10:37:35
21	reference a discussion you had with	10:37:37
22	Mr. Ayers about this program, do you	10:37:39
23	see that? Do you see it says, John,	10:37:42
24	attached are the products and	10:37:54
25	attachments we discussed?	10:37:58
		Page 106

1	J. SARGENT	
2	A. Yes.	10:37:59
3	Q. Do you recall discussing	10:38:00
4	anything with Mr. Ayers about the	10:38:01
5	program?	10:38:04
6	A. I connected Mr. Ayers and	10:38:05
7	Mr. Johnson to speak about specifics.	10:38:09
8	Q. So you don't recall any of	10:38:11
9	the discussions you had with Mr. Ayers	10:38:13
10	before you sent this to email to him?	10:38:17
11	A. No.	10:38:20
12	Q. And if you go to the next	10:38:20
13	email, it's from Mr. Ayers to Mr.	10:38:22
14	Johnson and Keith [sic] Blemis and	10:38:26
15	Michael Geremia, do you see that?	10:38:35
16	A. Yes.	10:38:38
17	Q. And I'll note you are not on	10:38:39
18	that email, do you see that?	10:38:41
19	A. Yes.	10:38:42
20	Q. Who were, at this time, Ken	10:38:42
21	Blemis and Michael Geremia?	10:38:50
22	A. Ken Blemis was the director	10:38:52
23	of supply chain, and I do not recall	10:38:54
24	who Mr. Geremia was.	10:38:59
25	Q. And Mr. Ayers writes, Hey,	10:39:04
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1	J. SARGENT	
2	specific to that.	11:08:16
3	Q. What have you done, if	11:08:17
4	anything, to determine whether	11:08:18
5	extending the use of an EndoWrist	11:08:20
6	impacts patient safety?	11:08:21
7	A. My review of the SIS	11:08:26
8	documents that indicates their quality	11:08:29
9	control to ensure that product is as it	11:08:33
10	was originally intended, functions as	11:08:38
11	originally intended.	11:08:41
12	Q. Anything else that you've	11:08:42
13	done to determine whether extending the	11:08:45
14	use of an EndoWrist impacts the patient	11:08:47
15	safety?	11:08:50
16	A. No.	11:08:52
17	Q. Are you an engineer?	11:08:52
18	A. No, I'm not.	11:08:54
19	Q. You know, earlier you said	11:08:55
20	that it's your understanding from SIS's	11:08:59
21	documents that they, the process they	11:09:02
22	used to modify the EndoWrists is they	11:09:05
23	replaced the chip; is that correct?	11:09:07
24	A. Yes.	11:09:09
25	Q. What's your understanding of	11:09:12
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1	J. SARGENT	
2	the exact steps in which that	11:09:14
3	replacement occurs?	11:09:15
4	A. I don't know the exact steps.	11:09:17
5	Q. Okay. Do you know that one	11:09:20
6	of the steps is to actually open up an	11:09:22
7	EndoWrist?	11:09:26
8	A. I don't know.	11:09:30
9	Q. Where does the chip that you	11:09:31
10	say gets replaced live on the	11:09:36
11	EndoWrist?	11:09:38
12	MR. VAN HOVEN: Objection to	11:09:39
13	form.	11:09:40
14	A. I'm not aware.	11:09:40
15	Q. And I want you to assume it's	11:09:44
16	on the inside of the EndoWrist with me,	11:09:49
17	and that they, in fact, have to open up	11:09:51
18	the EndoWrist, can you assume that?	11:09:55
19	A. Yes.	11:09:59
20	Q. And does the fact that	11:09:59
21	they're opening up the EndoWrist change	11:10:02
22	any of your opinions in this matter?	11:10:03
23	A. No.	11:10:06
24	Q. And do you know what they do	11:10:07
25	to actually, how they actually go about	11:10:09
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1	J. SARGENT	
2	replacing the chip?	11:10:13
3	A. No.	11:10:16
4	Q. Do you know how they remove	11:10:16
5	the chip?	11:10:18
6	A. No.	11:10:20
7	Q. Do you know how, what they do	11:10:20
8	with the chip after they remove it?	11:10:22
9	A. No.	11:10:25
10	Q. Do you know how they attach	11:10:25
11	the new chip to the EndoWrist?	11:10:28
12	A. No.	11:10:31
13	Q. Do you know if it's the same	11:10:31
14	place as the old chip?	11:10:34
15	A. No.	11:10:37
16	Q. Do you know how they close it	11:10:39
17	back up once they've opened it?	11:10:41
18	A. No.	11:10:43
19	Q. Do you know what testing that	11:10:45
20	they perform to ensure that the	11:10:47
21	EndoWrist performs in the same way as	11:10:53
22	it did in the first uses?	11:10:58
23	MR. VAN HOVEN: Objection to	11:10:59
24	form.	11:10:59
25	A. What I've read in only	11:10:59
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1	J. SARGENT	
2	what I've read in the SIS	11:11:02
3	documentation.	11:11:03
4	Q. Okay. And what do you	11:11:03
5	recall, if anything, specifically about	11:11:05
6	the testing they performed?	11:11:07
7	A. I don't recall anything	11:11:09
8	specific.	11:11:10
9	Q. Okay. Do you know what	11:11:10
10	instruments they used to test the	11:11:13
11	<pre>EndoWrist, if any?</pre>	11:11:15
12	A. No.	11:11:16
13	Q. Do you know whether they	11:11:16
14	subjected EndoWrist to reprocessing?	11:11:20
15	A. No.	11:11:24
16	Q. Okay. Do you know, besides	11:11:24
17	when Marin let's talk about Marin,	11:11:28
18	since that was the program that you	11:11:33
19	were involved in. When Marin sent its	11:11:34
20	EndoWrist to SIS, do you know what SIS	11:11:37
21	did, if anything, besides modifying it	11:11:41
22	for the usage counter?	11:11:46
23	A. No, I don't.	11:11:47
24	Q. Have you ever actually seen	11:11:48
25	an EndoWrist?	11:11:49
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1	J. SARGENT	
2	Q. Do you know whether, in this	11:17:51
3	case, SIS was taking the EndoWrist back	11:17:56
4	to original specifications when it	11:18:02
5	modified the usage counter to add	11:18:04
6	additional uses?	11:18:08
7	MR. VAN HOVEN: Objection to	11:18:10
8	form.	11:18:11
9	A. I was told that that is what	11:18:11
10	they did, it was taken back to the	11:18:15
11	original specifications.	11:18:18
12	Q. Who told you that?	11:18:18
13	A. Keith Johnson.	11:18:20
14	Q. Did you investigate do	11:18:22
15	anything to investigate whether that	11:18:25
16	statement he made to you was true?	11:18:28
17	A. No, as I would not question	11:18:29
18	any other third party that would be	11:18:33
19	refurbishing a product.	11:18:36
20	Q. Did he tell you that in the	11:18:39
21	course of this case, or did he tell	11:18:41
22	that to you when you were working with	11:18:43
23	MarinHealth?	11:18:45
24	A. I heard it back when I was	11:18:46
25	working with MarinHealth.	11:18:48
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1	J. SARGENT	
2	Q. And so you just accepted it	11:18:50
3	at face value?	11:18:51
4	A. Yes.	11:18:52
5	Q. Did you ask Mr. Johnson at	11:18:53
6	that time whether SIS even had the	11:18:56
7	specifications for the products?	11:19:00
8	MR. VAN HOVEN: Objection to	11:19:02
9	form.	11:19:03
10	A. No.	11:19:03
11	Q. Do you know whether SIS had	11:19:04
12	the specifications for the EndoWrist?	11:19:08
13	MR. VAN HOVEN: Objection to	11:19:10
14	form.	11:19:12
15	A. No.	11:19:12
16	Q. I'm looking back at the	11:19:12
17	letter, the next sentence. The one	11:19:19
18	after the one I just read says, By	11:19:21
19	using a third-party remanufacturer or	11:19:23
20	refurbisher, the hospital has no way to	11:19:27
21	know whether the refurbished instrument	11:19:30
22	meets the rigorous specifications as	11:19:32
23	established by Intuitive Surgical and	11:19:34
24	cleared by the FDA or other regulators.	11:19:41
25	Do you see that?	11:19:44
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1	J. SARGENT	
2	A. Never.	11:59:58
3	Q. Did you tell MarinHealth, You	11:59:59
4	know, you should find out from	12:00:01
5	Intuitive why it is these instruments	12:00:04
6	are only used only listed with ten	12:00:06
7	uses?	12:00:11
8	MR. VAN HOVEN: Objection to	12:00:12
9	form.	12:00:17
10	A. My experience indicates that	12:00:17
11	that is what's been approved through	12:00:20
12	the FDA, so I wouldn't question it.	12:00:22
13	Q. So did you tell Marin, You	12:00:26
14	know, you should not when SIS came	12:00:29
15	to you, did you tell Marin, you know,	12:00:31
16	you should not do this, because what's	12:00:33
17	been approved through the FDA is ten	12:00:35
18	uses, and these guys are offering to do	12:00:36
19	it for more than that, did you tell	12:00:38
20	Marin that?	12:00:42
21	MR. VAN HOVEN: Objection to	12:00:43
22	form.	12:00:53
23	THE WITNESS: Josh?	12:00:53
24	MR. VAN HOVEN: I just said	12:00:53
25	objection to form, Jean.	12:00:55
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1	J. SARGENT	
2	this document in paragraph 48 of your	13:23:54
3	opening report, correct?	13:23:57
4	(Exhibit 239, marked for	13:23:59
5	identification, Bates stamped	13:23:59
6	SIS047433.)	13:24:06
7	A. Yes.	13:24:06
8	Q. This is a document cited in	13:24:06
9	footnote 9, correct?	13:24:07
10	A. Yes.	13:24:08
11	Q. And the purpose of this	13:24:09
12	amendment is to add the service option	13:24:13
13	to the overall Vizient SIS agreement	13:24:20
14	for EndoWrist services, correct?	13:24:23
15	A. Yes.	13:24:27
16	Q. And this provides the price	13:24:32
17	that any Vizient member hospital that	13:24:34
18	wants to take advantage of this service	13:24:36
19	would pay for a particular servicing of	13:24:39
20	particular EndoWrist instruments; is	13:24:42
21	that fair to say?	13:24:44
22	A. Yes.	13:24:48
23	Q. And nothing in this amendment	13:24:49
24	requires any individual Vizient member	13:24:53
25	to actually purchase the services	13:24:56
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1	J. SARGENT	
2	offered by SIS with respect to the	13:24:59
3	EndoWrists; is that fair to say?	13:25:01
4	A. Yes.	13:25:04
5	Q. And so any hospital so a	13:25:16
6	hospital would have the ability to make	13:25:21
7	its own decision as to whether to use	13:25:24
8	the service that was being provided	13:25:26
9	with respect to EndoWrist, correct?	13:25:27
10	A. Yes, it would. As I	13:25:30
11	mentioned earlier, the cost of using	13:25:32
12	the Da Vinci products is very, very	13:25:36
13	expensive. And so seeing that this is	13:25:38
14	coming from Vizient, I'm sure that many	13:25:41
15	members are going to want to access the	13:25:44
16	ability to use the SIS repair,	13:25:48
17	refurbishment product.	13:25:56
18	Q. How many Vizient members did	13:25:58
19	you talk to since November to find out	13:25:59
20	if they would be interested in using	13:26:03
21	this service?	13:26:05
22	A. I haven't talked to any.	13:26:10
23	Q. Now, if you look to your	13:26:12
24	report again, paragraph 53, paragraph	13:26:19
25	53 says, are you there with me?	13:26:30
		Page 196

1	J. SARGENT	
2	form.	13:38:44
3	A. My assumption is that would	13:38:44
4	be the start.	13:38:45
5	Q. Did you make an assumption as	13:38:46
6	to when, as to whether there would be a	13:38:49
7	time when X and Xi EndoWrists would be	13:38:52
8	serviced by SIS?	13:38:57
9	A. No.	13:39:02
10	Q. Okay. So the numbers that	13:39:02
11	you've included in your report around	13:39:08
12	the collection rate and the penetration	13:39:11
13	rates, none of those assume that those	13:39:12
14	are X or Xi instruments; is that fair?	13:39:16
15	MR. VAN HOVEN: Objection to	13:39:20
16	form.	13:39:21
17	A. It's not specific to Si or X.	13:39:21
18	Q. So I'm just trying to	13:39:27
19	understand, the numbers that you the	13:39:33
20	collection rate and the penetration	13:39:37
21	rates that you've identified, I'm	13:39:40
22	trying to understand that any of the	13:39:42
23	EndoWrists that you're claiming would	13:39:44
24	have been part of that program would	13:39:46
25	have been X and Xi instruments?	13:39:48
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1	J. SARGENT	
2	MR. VAN HOVEN: Objection to	13:39:50
3	form.	13:39:50
4	A. I would say eventually, yes.	13:39:50
5	Q. When?	13:39:55
6	A. Whenever SIS had approval to	13:39:55
7	do so.	13:40:02
8	Q. Approval from who?	13:40:02
9	A. Whomever they need to get	13:40:04
10	approval from.	13:40:09
11	Q. Who do they need approval	13:40:10
12	from?	13:40:12
13	A. I'm not sure. I'm not a	13:40:12
14	manufacturer.	13:40:13
15	Q. Well, let me ask this	13:40:14
16	question. You identify the penetration	13:40:15
17	rate of Vizient members for EndoWrists	13:40:19
18	that have been reset by SIS as	13:40:24
19	30 percent by the end of the first	13:40:27
20	year. Remember that?	13:40:28
21	A. Yes.	13:40:31
22	Q. Did you assume that in the	13:40:31
23	first year, by the end of the first	13:40:34
24	year there would be X and Xi EndoWrists	13:40:36
25	collected and serviced by SIS?	13:40:42
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1		J. SARGENT	
2	Q.	Okay.	13:45:18
3	Α.	Intuitive.	13:45:20
4	Q.	So when you were working with	13:45:21
5	Marin, did	SIS actually provide	13:45:24
6	collection	bins for, at MarinHealth?	13:45:26
7	Α.	I was told, yes.	13:45:32
8	Q.	Did you ever see them?	13:45:33
9	Α.	No.	13:45:35
10	Q.	Do you know how many	13:45:35
11	EndoWrists	were collected from Marin?	13:45:41
12	Α.	I was told at the time, I	13:45:46
13	don't remer	mber the exact number, but I	13:45:48
14	believe it	was less than 20.	13:45:49
15	Q.	Do you know how many	13:45:51
16	EndoWrists	from Marin were actually	13:45:54
17	reset with	additional uses?	13:45:57
18	Α.	No.	13:45:59
19	Q.	Do you know how many at the	13:46:02
20	time that	there were that you were	13:46:05
21	told there	were collection bins	13:46:07
22	available :	for EndoWrists to be	13:46:09
23	collected }	oy SIS, do you know how many	13:46:11
24	EndoWrists	MarinHealth had in	13:46:13
25	inventory?		13:46:17
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1	J. SARGENT	
2	cost savings opportunities, that they	13:55:19
3	would sign on for this program.	13:55:22
4	Q. Okay. So I understand that	13:55:25
5	you're referring to the 40 percent cost	13:55:29
6	savings that Mr. Johnson told you	13:55:33
7	about, right?	13:55:37
8	A. Yes.	13:55:38
9	Q. So I understand that to you,	13:55:41
10	from your perspective, that means that	13:55:45
11	Vizient hospitals are going to be very	13:55:47
12	interested in this program; isn't that	13:55:50
13	right?	13:55:52
14	A. Yes.	13:55:54
15	Q. Okay. And so I'm trying to	13:55:54
16	understand what methodology you used to	13:55:57
17	arrive at the 75 percent number of the	13:55:59
18	collection of EndoWrists from Vizient	13:56:02
19	hospitals?	13:56:06
20	A. That's based on my experience	13:56:06
21	and talking with my colleagues and my	13:56:15
22	peers in regards to what kind of	13:56:17
23	opportunities they come up with for	13:56:19
24	cost savings initiatives.	13:56:21
25	Q. And the 75 percent, is that	13:56:24
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1	J. SARGENT	
2	75 percent of all Vizient member	13:56:29
3	hospitals with an Si robots would	13:56:32
4	participate in this program?	13:56:37
5	MR. VAN HOVEN: Objection to	13:56:38
6	form.	13:56:42
7	A. Yes.	13:56:42
8	Q. So you're not offering any	13:56:43
9	opinion as to how many actual	13:56:44
10	EndoWrists would be collected pursuant	13:56:49
11	to this program from Vizient members;	13:56:50
12	is that right?	13:56:53
13	MR. VAN HOVEN: Objection to	13:56:53
14	form.	13:56:55
15	A. Correct.	13:56:55
16	Q. And am I right, you are not	13:56:55
17	offering any opinions about the	13:56:57
18	collection or penetration rates of	13:57:00
19	non-Vizient member hospitals, correct?	13:57:03
20	A. Correct.	13:57:06
21	Q. Mr. Johnson did not tell you	13:57:07
22	anything about the collection rate that	13:57:13
23	SIS expected; is that right?	13:57:16
24	A. No, not that I recall.	13:57:21
25	Q. What analysis did you do to	13:57:22
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1	J. SARGENT	
2	arrive at the 75 percent number you	13:57:26
3	list in your report, as opposed to any	13:57:28
4	other number that you could have put	13:57:30
5	there?	13:57:34
6	MR. VAN HOVEN: Objection to	13:57:34
7	form.	13:57:35
8	A. Based on my experience, in	13:57:35
9	the reprocessing of products to reduce	13:57:40
10	costs, most hospitals have a high rate	13:57:44
11	of return for those types of products.	13:57:48
12	And actually, just recently I saw a	13:57:52
13	hospital that on Wednesday they said,	13:57:54
14	You know what, we need to start	13:57:56
15	collecting a tourniquet that is on	13:57:58
16	manufacturer back order, but it can be	13:58:02
17	reprocessed, so we need to start	13:58:04
18	collecting them. That was on	13:58:06
19	Wednesday. On Friday, the bins were in	13:58:07
20	ORs and the collections had started.	13:58:09
21	So that's when I mentioned that it's a	13:58:12
22	quick and easy process. It can be a	13:58:16
23	very quick and easy process.	13:58:18
24	Q. You referenced general	13:58:20
25	industry collection rates in paragraph	13:58:21
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1	J. SARGENT	
2	56, correct?	13:58:24
3	A. Yes.	13:58:25
4	Q. What did you mean by that?	13:58:36
5	A. Similar to what I just	13:58:42
6	mentioned. We had a there's an	13:58:43
7	opportunity to mitigate expenses, as	13:58:46
8	well as patient safety, by starting a	13:58:51
9	collection or reprocessing of a	13:58:54
10	product. And it occurred immediately.	13:58:56
11	Q. You did not look at any	13:58:58
12	literature to identify general industry	13:59:03
13	collection rates, am I right about	13:59:09
14	that?	13:59:10
15	A. Correct.	13:59:10
16	Q. Did you look at any industry	13:59:11
17	data to understand what general	13:59:14
18	industry collection rates are?	13:59:16
19	A. No.	13:59:17
20	Q. Did you look at any studies	13:59:25
21	that have been done about general	13:59:27
22	industry collection rates?	13:59:29
23	A. No. It's based on my	13:59:35
24	experience.	13:59:36
25	Q. Did you look at any studies	13:59:36
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1	J. SARGENT	
2	of individual instrument collection	13:59:38
3	programs?	13:59:41
4	MR. VAN HOVEN: Objection to	13:59:43
5	form.	13:59:46
6	A. No.	13:59:46
7	Q. Did you look at any	13:59:50
8	literature about individual instrument	13:59:52
9	collection programs?	13:59:55
10	A. No.	13:59:57
11	Q. Did you talk to any Vizient	14:00:04
12	member hospitals about whether they	14:00:07
13	would take advantage of the SIS	14:00:09
14	program?	14:00:10
15	A. No.	14:00:13
16	Q. Did you talk to any Vizient	14:00:13
17	hospitals back in 2019, besides Marin,	14:00:18
18	about whether they would take advantage	14:00:21
19	of this program being offered by SIS?	14:00:23
20	A. No, I didn't have the	14:00:28
21	opportunity.	14:00:29
22	Q. Okay. So am I right that you	14:00:30
23	cannot tell me the number of hospitals	14:00:35
24	that you are assuming that SIS would be	14:00:38
25	collecting EndoWrists from; is that	14:00:42
		Page 229

1	J. SARGENT	
2	that number is. I don't know what the	14:02:27
3	number of Sis that are out there, and	14:02:29
4	how many per hospital. So one hospital	14:02:33
5	could have three and another hospital	14:02:35
6	could have none.	14:02:36
7	Q. Does it matter to your	14:02:37
8	opinions as to how many hospitals would	14:02:39
9	participate in this program?	14:02:42
10	MR. VAN HOVEN: Objection to	14:02:44
11	form.	14:02:44
12	A. I would say 70 to 80 percent	14:02:44
13	of the hospitals that have an S or Si	14:02:52
14	would participate.	14:02:57
15	Q. Right, but does it matter to	14:02:58
16	your opinion whether the number of	14:03:01
17	hospitals that participate are ten or a	14:03:02
18	thousand?	14:03:04
19	MR. VAN HOVEN: Objection to	14:03:05
20	form.	14:03:05
21	A. No.	14:03:05
22	Q. Do you know how many	14:03:11
23	salespeople SIS had in 2019 involved in	14:03:17
24	the EndoWrist service that it was	14:03:21
25	offering?	14:03:24
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1	J. SARGENT	
2	A. No.	14:03:25
3	Q. And if you go to paragraph	14:03:42
4	am I right, I'm sorry, with respect to	14:03:47
5	paragraph 56, and the collection rate	14:03:49
6	of 75 percent, you're saying that would	14:03:51
7	be 75 percent collection from day one	14:03:54
8	of the program?	14:03:57
9	A. No.	14:04:04
10	Q. When would there be	14:04:05
11	75 percent collection rate achieved, in	14:04:07
12	your view?	14:04:11
13	A. As the program is rolled out	14:04:13
14	and the staff is aware.	14:04:16
15	Q. Did you make any assumptions	14:04:18
16	about how long the program would take	14:04:20
17	to roll out?	14:04:21
18	A. My assumption is that it	14:04:25
19	would not take long at all.	14:04:26
20	Q. Okay. How long?	14:04:29
21	A. One to two years.	14:04:32
22	Q. So for the first year, are	14:04:34
23	you offering a collection rate	14:04:38
24	percentage for the first year of the	14:04:41
25	program?	14:04:42
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1	J. SARGENT	
2	Q. Do you know how many	14:18:36
3	hospitals actually used the SIS service	14:18:37
4	for EndoWrists?	14:18:41
5	A. No, I don't.	14:18:44
6	Q. Do you know the name of any	14:18:45
7	besides MarinHealth that did?	14:18:48
8	A. I was told by Mr. Johnson	14:18:51
9	that he was having conversations with	14:18:53
10	Banner Health and Kaiser. To the	14:18:57
11	extent of implementation, I do not	14:19:00
12	know.	14:19:04
13	Q. Do you know how many	14:19:05
14	EndoWrists SIS actually reset before	14:19:06
15	they stopped?	14:19:10
16	A. I have no idea.	14:19:10
17	Q. You didn't see that in any of	14:19:15
18	the materials that you reviewed in this	14:19:18
19	matter?	14:19:19
20	A. Not that I recall.	14:19:20
21	MR. VAN HOVEN: Andrew,	14:19:25
22	again, obviously get through	14:19:26
23	whatever questions in your line of	14:19:28
24	questioning, but we're getting over	14:19:29
25	an hour.	14:19:31
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1	J. SARGENT	
2	provide similar services?	14:37:22
3	A. Yes.	14:37:24
4	Q. What year was it that you	14:37:24
5	were putting out the requests for	14:37:26
6	information for Memorial?	14:37:28
7	A. End of '20 into '21.	14:37:34
8	Q. So do you know whether Steris	14:37:43
9	or Agility offered a service to reset	14:37:51
10	EndoWrists to Vizient members?	14:37:56
11	A. I do not know, and that was	14:37:58
12	not included in the RFI.	14:37:59
13	Q. Okay. I'm saying sitting	14:38:03
14	here today, do you know whether Steris	14:38:07
15	or Agility offered that service to	14:38:10
16	Vizient members?	14:38:17
17	A. No, I do not.	14:38:17
18	Q. Do you know whether any other	14:38:18
19	company offers the service of resetting	14:38:19
20	EndoWrist to Vizient members?	14:38:26
21	A. No, I do not.	14:38:27
22	Q. Do you know whether the	14:38:29
23	service that SIS offers to Vizient	14:38:31
24	members is exclusive for Vizient	14:38:33
25	members, meaning that no other entity	14:38:35
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1	J. SARGENT	
2	can be used more than the times that	15:30:32
3	have been set by Intuitive and cleared	15:30:35
4	by the FDA?	15:30:37
5	MR. VAN HOVEN: Objection to	15:30:38
6	form.	15:30:38
7	A. I'm not referring to anything	15:30:38
8	specific other than my experience with	15:30:42
9	multiple manufacturers who have made	15:30:45
10	similar claims for single-use products,	15:30:47
11	even though this is a multi-use	15:30:50
12	product, for single-use products that	15:30:52
13	it can't be reprocessed, but yet is	15:30:57
14	able to be reprocessed or repaired.	15:31:00
15	Q. So you're not relying on any	15:31:01
16	data about EndoWrists themselves,	15:31:05
17	correct?	15:31:10
18	A. Correct.	15:31:10
19	Q. Do you have any experience	15:31:10
20	with collection I apologize, I meant	15:31:12
21	to ask you this earlier. Other than	15:31:15
22	the experience with Marin, do you have	15:31:18
23	any other experience with collection	15:31:20
24	rates at hospitals of EndoWrists for a	15:31:22
25	program involving extending the lives	15:31:27
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1	J. SARGENT	
2	THE VIDEOGRAPHER: We are	15:55:25
3	back on the record, the time is	15:55:27
4	3:55 p.m. Eastern time.	15:55:29
5	Q. Ms. Sargent, am I right that	15:55:33
6	you do not know what the actual	15:55:35
7	collection rate of EndoWrists were at	15:55:36
8	Marin when it was involved with SIS's	15:55:40
9	resetting service?	15:55:48
10	A. Correct.	15:55:48
11	Q. Am I right, you do not know	15:55:49
12	the collection rate of any hospital	15:55:50
13	with respect to SIS's service for	15:55:52
14	resetting EndoWrists?	15:55:55
15	A. Correct.	15:55:59
16	Q. And am I also right that	15:55:59
17	you're assuming that whatever Vizient	15:56:01
18	members sign up for resetting an	15:56:06
19	EndoWrist, that SIS would get all of	15:56:17
20	that volume, right?	15:56:20
21	A. As described, yes.	15:56:21
22	Q. No other entity would get any	15:56:22
23	volume of resetting of EndoWrists among	15:56:23
24	the Vizient members, right?	15:56:27
25	A. Unless another third party	15:56:28
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1	J. SARGENT	
2	came up with a similar process. Then	15:56:33
3	it would then SIS would be affected.	15:56:37
4	Q. But your collection rate and	15:56:41
5	conversion rate assume that SIS is the	15:56:46
6	only entity offering that service to	15:56:49
7	Vizient members, correct?	15:56:53
8	MR. VAN HOVEN: Objection to	15:56:54
9	form.	15:56:54
10	A. Yes.	15:56:54
11	Q. And those numbers would be	15:56:56
12	lower if there was another entity	15:57:00
13	offering that service to Vizient	15:57:02
14	members, correct?	15:57:06
15	MR. VAN HOVEN: Objection to	15:57:06
16	form.	15:57:08
17	A. Yes.	15:57:08
18	Q. And am I also right that the	15:57:10
19	penetration rate you've identified	15:57:15
20	applies only to Vizient members?	15:57:16
21	A. Yes.	15:57:23
22	Q. You have not done anything to	15:57:23
23	investigate whether non-Vizient members	15:57:26
24	would achieve collection rates or	15:57:28
25	penetration rates at the numbers you've	15:57:30
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1	J. SARGENT	
2	put in your opening report, correct?	15:57:31
3	A. Correct.	15:57:33
4	Q. Can you look, please, at your	15:57:36
5	rebuttal report, and I'm going to	15:57:43
6	which is DX230, and I'm going to	15:57:52
7	paragraph 12, which is on page 3.	15:57:55
8	A. Yes.	15:58:03
9	Q. This paragraph talks about	15:58:04
10	the example you provide of hospitals	15:58:05
11	that were reprocessing single-use	15:58:07
12	devices, correct?	15:58:09
13	A. Correct.	15:58:12
14	Q. And did any hospitals you	15:58:13
15	worked at reprocess single-use devices?	15:58:18
16	A. Yes.	15:58:23
17	Q. And did the hospitals you	15:58:26
18	work at do that in house, or did they	15:58:29
19	send them out for service to third	15:58:32
20	parties?	15:58:37
21	A. In house.	15:58:37
22	Q. Were you did you ever tell	15:58:38
23	any of those hospitals that they were,	15:58:40
24	these devices were only supposed to be	15:58:43
25	used once?	15:58:45
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